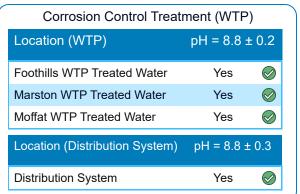
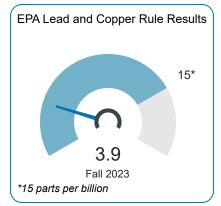
## LEAD REDUCTION PROGRAM

Report Period 1/1/2024 to 3/31/2024







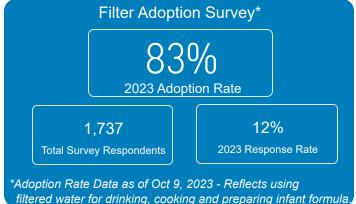


Program Milestones	
Milestone	Milestone Description
1Q 2024	Conduct targeted neighborhood outreach
1Q 2024	Host construction preparedness virtual community meeting
1Q 2024	Send lead service line replacement customer notification and consent form packets
1Q 2024	Stakeholder Advisory Committee meeting

## **KEY METRICS**







\*\*Includes water quality testing and potholing and record analysis to confirm service line material

Communications, Outreach and Education Activity

**Events** 



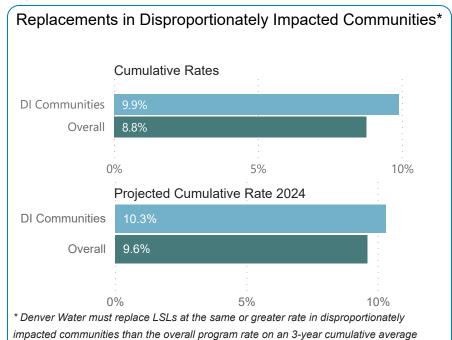
**Event Attendees** 5,077



Mailing, Digital & Phone Outreach\*

47.5K

\*Digital data reported quarterly.



basis. Disproportionally impacted communities are those at risk of experiencing more adverse environmental or health impacts as determined by the U.S. EPA's Environmental

Justice Screening and Mapping tool (epa.gov/ejscreen).